



**15 January 2020**

Dear Community Member

We are continuing to make good progress towards the safe re-start of production.

We have updated our schedule and are currently aiming to enter the main re-start phase next week.

For this phase, we need to use our elevated flare. We will advise you of the exact date for this as natural gas from St Fergus begins its journey to FEP, around 3-4 days in advance.

Flaring is necessary as our major process machines are started individually, in sequence. Until each machine is online and producing on-spec ethylene, we need to divert gas safely to flare.

To help reduce issues for local communities, we will be implementing a number of actions with the specific aim of reducing the size of the elevated flare.

We will now begin a comprehensive communications programme, which will help give local communities insight to the steps we will be taking.

We have also produced the attached short guide, which we hope helps explain each stage of the re-start. Your help in sharing this more widely would be appreciated.

Should you have any questions, please get in touch.

Regards

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**Plant Manager**

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