

April 2019

Dear Occupier

### **SAFETY INFORMATION FOR FAWLEY & HOLBURY RESIDENTS**

Esso Petroleum Company, Ltd, ExxonMobil Chemical Ltd and Nalco Manufacturing Ltd at Fawley regularly issue information on safety to local householders and businesses. I am pleased to enclose your copy of the updated Emergency Instructions Card. Also included is a leaflet from Esso, ExxonMobil Chemical and Nalco. This provides a description of their activities as well as information about the Emergency Instructions Card.

**Both of these documents are important. Please read them carefully and keep the Emergency Instructions Card in a safe place where you can quickly and easily refer to it should the need arise.**

#### **Safety at Fawley**

Safety is the number one priority for the refining and petrochemical industries at Fawley, who take all reasonable steps to prevent accidents of any type. They have emergency plans in place to minimise the effects of any incident. If necessary, the companies' resources would be reinforced by the emergency services and special provisions made by Hampshire County Council.

#### **Internet and freephone information**

The Fawley information is also available on the internet at [fawleyonline.org.uk](http://fawleyonline.org.uk)

This incorporates a screen reading facility. You can view the enclosed leaflet and the Emergency Instructions Card as well as listen to the alarm sound.

The Fawley companies also provide a freephone number, which repeats the emergency instructions given on the card and plays a recording of the sound made by the emergency alarms. You can also leave a message to request a large print version of all the enclosed information. **0800 169 3597**

Should you require a copy of this information in another language, please contact the Community Affairs Manager using the contact details at the top of this letter.

#### **Our commitment to you**

Esso, ExxonMobil Chemical and Nalco are strongly committed to the highest standards of safety for people and the environment. We will continue to work together to meet and, where possible, to improve on these standards both now and into the future.

Yours sincerely



**Alison Jones**  
Community Affairs Manager  
Esso Petroleum, Company Ltd